

About Our Fees

We act on a “no win, no fee” basis. This means you will not be charged upfront for our services. If your claim is successful, we charge a success fee which is a percentage of the compensation you receive.

The Overall Cap on the Amount that Heirloom Fair Legal Will Charge Me

Band	Redress awarded for a complaint/claim	The maximum percentage of the redress award	The maximum charge against redress award
1	£1 to £1,499.99	30%	£420
2	£1,500 to £9,999.99	28%	£2,500
3	£10,000 to £24,999.99	25%	£5,000
4	£25,000 to £49,999.99	20%	£7,500
5	£50,000 or above	15%	£10,000

In addition to the amounts payable above, you will be responsible for Value Added Tax (VAT) (currently at a rate of 20%), and any Disbursements that are payable.

Disbursements are payments for expenses that we may make on your behalf. If your claim is successful, we will attempt to recover any Disbursements paid, but there is no guarantee that this will be the case.

Disbursements:

You may be responsible for third-party costs (such as expert reports or court fees). We will explain these in advance.